



Cleaning and Organizing Contacts

Updated June 2019

The Wellington Guelph Hoarding Response has compiled a list of cleaning and organizing services provided in Wellington County. Some basic information about each service provider has been collected to make it easier for service providers, families, and people struggling with hoarding to find reliable services.

Disclaimer

The following material is for general information purposes only. The Hoarding Response is not recommending nor has personal experience with any service provider listed. The Hoarding Response makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the information and services contained herein and disclaims all liability related thereto including any loss and damage arising directly or indirectly from your use of the material contained herein. Any reliance you place on such material is therefor strictly at your own risk.

If someone chooses to contact a company on this list:

- It is their responsibility to request and inquire into references
- All arrangements for service are negotiated between the company and the individual requiring the services
- If there is a problem with a clean-up, please contact the Hoarding Response at info@wghoardingresponse.ca and ongoing inclusion of the company on this list will be reviewed.

When working with cleaning companies, please consider the following:

Always obtain an estimate prior to contracting services:

- Ask for a written estimate of tasks, timelines, and costs
- Take time to determine if the company is a good fit for the client
- The cheapest company may not be the right fit for the person
- Consider breaking up the services if one company cannot address all the issues

During the clean-up:

- Determine who the company will take direction from and are accountable to (depending on how the clean-up is being funded)
- Ensure clear communication of expectations and boundaries for the company (directed by the client)
- Use storage bins with caution. If time permits, sort items and arrange for removal of items to be disposed immediately.

Support for the client:

- Ensure the individual is supported before, during and after the clean-up process
- The client needs to direct cleaning rules/instructions for the cleaning company. For example, what to do when a valuable item is found, handling valuable items when the client is present
- Consider a maintenance plan for bi-weekly or weekly cleaning service

The lead service provider will need to be involved in this process until appropriate to withdraw.

This list has been compiled by the Wellington Guelph Hoarding Response. If you have feedback, please contact info@wghoardingresponse.ca.



Cleaning Companies

Diresco Building Services	Service Area: Windsor to Ottawa
Contact Info Bill Norris 572 Newbold St., London, ON 226-236-0071 billnorris@diresco.ca www.diresco.ca	Cost \$35.00/hr plus materials Mould removal costs vary Free estimates
General Info <ul style="list-style-type: none"> ✓ Experience with Hoarding ✓ Valid Insurance ✓ WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos) 	Services Offered <ul style="list-style-type: none"> ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces ✓ Odor Removal ✓ Biohazard removal (i.e. mould, feces) ✓ Bedbug Prep ✓ Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • Over 25 years experience and attended over 350 hoarding sites • www.iicrc.com - click on locate a professional and search my name under locate a master • Current national certifications: odor control technician, fire & smoke restoration technician, carpet cleaning technician, water damage specialist, applied microbial remediation specialist (3000-5000 hours of mould removal experience), health and safety specialist, master water restorer, master fire restorer, master textile restorer, certified expert technician - Biohazard and Trauma Decontamination 9 (HIP certified), applied mold remediation technicians and Type 3 asbestos certification 	

Dirty Deedz Cleaning	Service Area: Guelph, Elora, Fergus, Rockwood, Puslinch, Cambridge and Kitchener
Contact Info Janice McDowell 14 Chase Ave. Guelph 519-829-3727 Janice@dirtydeedzcleaning.com www.dirtydeedzcleaning.com	Cost \$40-45 per person/per hour for hoarding
General Info <ul style="list-style-type: none"> ✓ Experience with Hoarding ✓ Valid Insurance ✓ WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos) 	Services Offered <ul style="list-style-type: none"> ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces ✓ Odor Removal ✓ Biohazard removal (i.e. mould, feces) ✓ Bedbug Prep ✓ Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • Between partners, over 60 years of experience in service oriented businesses. Focus is the general remediation cleanup and disposal of required items to ensure both safety and health hazard removal • Cleans common areas within apartment and condo buildings • Can also provide consultations with clients 	



KD Services	Service Area: City of Guelph, County of Wellington, Waterloo Region
Contact Info Dan Grimm/Kirby Miller 606 Coppercroft Ct., Waterloo 519-651-9155 kdservices@rogers.com	Cost \$50 per hour based on two person team; includes transportation costs, collection items (rags, bags, and cleaning supplies). Storage boxes, disposal units, and costs (by us or 3 rd party) are extra.
General Info ✓ Experience with Hoarding ✓ Valid Insurance WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos)	Services Offered ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces Odor Removal ✓ Biohazard removal (i.e. mould, feces) Infestation Management ✓ Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • Between partners, over 60 years of experience in service oriented businesses. Focus is the general remediation cleanup and disposal of required items to ensure both safety and health hazard removal. • Also does minor damage repairs. 	

Monkhouse Extreme Cleaning Co.	Service Area: anything within 1.5 hours from Guelph including Hamilton to Mount Forest, London to Toronto
Contact Info Shawn Monkhouse 519-803-6102 monkhouseextremecleaningco@gmail.com	Cost Pricing varies depending on nature and size of job.
General Info ✓ Experience with Hoarding ✓ Valid Insurance WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos)	Services Offered ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces ✓ Odor Removal ✓ Biohazard removal (i.e. mould, feces) ✓ Bedbug prep ✓ Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • We do bulk garbage disposal for residential & commercial properties, emergency repairs that create bulk garbage, renovations and unit rollovers. • While we de-clutter we will work with the client and any support personnel or family members to create a smooth transition from a hoarding environment to safe living conditions. • We provide one-time extreme cleaning of houses & apartments that have become unlivable and unhealthy for a person to live in. • After the first initial cleaning we can also provide weekly, bi-weekly and monthly cleaning to assist homeowner/tenant in maintaining a healthy living environment. • We do cockroach pre/post treatment preparation and assist in bringing home/apartment back to original state after treatment 	



Trauma Tech		Service Area: Within 2 hours of Kitchener	
Contact Info Tim Danby 519-717-1900 Rebecca Musselman 519-998-1359 11 Allenby Ave. Brantford, ON traumatech@rogers.com www.cleanupcleanoutservices.com trauma-tech.ca		Cost Hourly rates apply for hoarding situations: Deep cleaning (no biohazard) \$26-\$40/hour Deep cleaning (biohazard including human or animal waste, including blood) \$41-\$52/hour Disposal costs are extra	
General Info <ul style="list-style-type: none"> ✓ Experience with Hoarding ✓ Valid Insurance ✓ WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos) 		Services Offered <ul style="list-style-type: none"> ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces ✓ Odor Removal ✓ Biohazard removal (i.e. mould, feces, & trauma) ✓ Bedbug Prep ✓ Maintenance cleaning/organizing 	
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • 28 years cleaning, 13 years of hoarding experience • Full biohazard certification with IICRC • Can help clients prepare for spraying to exterminate bedbugs (bagging items, etc.) • Can be available at short notice for emergency situations • Can handle situations with sharps and used needles • C. Diff decontamination • Low-visibility approach, vehicles do <i>not</i> have decals • Previous Human Services experience 			

Under 1 Roof		Service Area: All of Wellington County	
Contact Info Damian Mallard 7255 Wellington Road 30, Ariss, ON N0B 1B0 519-835-7018 Under1Roof@rogers.com www.under-1-roof.ca		Cost Pricing varies depending on nature and size of job.	
General Info <ul style="list-style-type: none"> ✓ Experience with Hoarding ✓ Valid Insurance ✓ WSIB Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos) 		Services Offered Sorting, organizing, boxing items <ul style="list-style-type: none"> ✓ Hauling heavy items Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces ✓ Odor Removal ✓ Biohazard removal (i.e. mould, feces) Bedbug prep Maintenance cleaning/organizing 	
Additional Information <ul style="list-style-type: none"> • Leading experts on pet odor removal • Mould Remediation Technician • Water Damaged Restoration Technician • Fire & Smoke Restoration Technician • Certified with Ontario Ministry of Labour for Health & Safety • Certified Expert Technician with Healthy Indoor Partnership (for biohazard clean up) • Asbestos abatement 			



Organizing Companies

Hunter's Helping Hand Inc.	Service Area: Guelph and tri city area, up to one hour away
Contact Info Colleen Hunter 519-362-0844 hhhand@sympatico.ca	Cost \$40 per hour, no HST with 3 minimum in Guelph, 6 hour minimum elsewhere Drive time over ½ hour additional charges Dumping fees are additional charge
General Info ✓ Experience with Hoarding ✓ Valid Insurance ✓ WSIB Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos)	Services Offered ✓ Sorting, organizing, boxing items ✓ Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces Odor Removal Biohazard removal (i.e. mould, feces) Infestation Management Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • 17 years in business 	

Suzanne Flewelling	Service Area: County of Wellington and City of Guelph
Contact Info Suzanne Flewelling 519-835-8024 (cell) 519-843-6572 (home) randyflewelling@sympatico.ca	Cost \$30/hour
General Info ✓ Experience with Hoarding Valid Insurance WSIB ✓ Police Clearance ✓ References Available ✓ Free Estimate ✓ Understands confidentiality (i.e. use of photos)	Services Offered ✓ Sorting, organizing, boxing items Hauling heavy items ✓ Downsizing/relocation/estate liquidation ✓ Deep/heavy cleaning of all surfaces Odor Removal Biohazard removal (i.e. mould, feces) Bedbug Prep ✓ Maintenance cleaning/organizing
Additional Information <ul style="list-style-type: none"> • Works both with the client present and not, but decisions and directions are always from the client • Worked for two local long term care homes • Works for three local churches • No heavy smoking homes 	

You can also search the Professional Organizers in Canada website for professional organizers working Guelph and/or Wellington County: <https://www.organizersincanada.com/> (click on "Find an Organizer")